



# ABOVE AND BEYOND EARLY INTERVENTION PTY LTD

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ABN 79 169 801 236 | NDIS 4050001314



## AVAILABLE SERVICES:

Above and Beyond Early Intervention (ABEI) solely provide outreach/mobile services (home, school, preschool, etc.).

### Initial consultation

- Professional advice regarding your child's communication and planning with a Speech Pathologist.
- Professional advice regarding your child's cognitive and developmental skills with a Psychologist.

### Assessments

- Speech, language, social communication, phonological awareness, literacy, and stuttering assessments.
- Cognitive assessments and anxiety and depression assessments (6 years and above).

### Therapy

- Speech Pathologist (speech, language, social communication, literacy, and stuttering supports); and/or
  - Psychologist (Cognitive Behavioural Therapy [CBT] for 15 years and above only) are available.
- ▶ Current evidence-based treatment methods.
  - ▶ Home and school treatment programmes available.
  - ▶ Consultation and correspondence with Classroom Teachers, Preschool Teachers, and other health specialists involved.
  - ▶ NDIS assessments and application support.
  - ▶ Specialist support for children with Autism Spectrum Disorder and other complex disorders, developmental disabilities, speech difficulties, language difficulties, stuttering, social difficulties, school readiness needs, psychological assessment, and diagnostic assessments.

## BASIC POLICIES AND PROCEDURES

**Cancellation policy:** outside of NDIS' cancellation guidelines (NDIS Price Guide), ABEI cancellation policy includes the following fees when client fails to attend appointments, provides <4 hours notice (when appointment is in AM of same-day cancellation), or cancels ≥9AM on same day of appointment: 1st offence = no charge; 2nd offence = 50% session fee; ≥3rd offence = full session fee.

**Payment policy:** payment on same day of appointment by any of our listed payment methods (i.e. cash, bank transfer, direct debit, NDIS [agency managed]).

**Travel allowance (NDIS only):** ABEI complies with the current NDIS guidelines surrounding travel. Please see the NDIS Price Guide for current information and request a quote by ABEI.

**Requirements:** ABEI upholds all relevant/required qualifications, certifications, insurances, and obligations to provide services to its clients. This includes, but is not limited to, Speech Pathology Australia (Certified Practicing Speech Pathologist), NDIS (Terms of Business, Price Guide, Support Catalogue).

### Privacy, confidentiality, reporting, and permission:

- ▶ Recording/storing info: cloud-based system (Cliniko) for record keeping.
- ▶ Third-party auditors or legal subpoenas: records may need to be provided for legal subpoenas (upon official request) or by third-party auditors for state or government funding reporting purposes.
- ▶ Mandatory reporting: ABEI staff are mandatory reporters and are legally required to make report to the delegate state, territory, or national authority if they consider a child to be at risk of harm.

**Gifts, benefits, and commissions:** ABEI can not accept any offer of money, gifts, services, or benefits that would cause us to act in a manner contrary to the interests of the client. ABEI can not obtain or offer any form of commission.

**Equality:** all clients are treated equally and no client is given preferential treatment above another in the receipt of provision of support.

**Feedback, complaints, dispute resolution:** 1) contact treating therapist, 2) contact Director (Kyra Cameron, 0401229355/kyra@abei.net.au).

**Financial support:**

- ▶ Medicare – ABEI are Medicare Providers. You may be eligible for a Medicare Chronic Disease Management Plan through your GP, which provides rebates for 5-10 services p/year.
- ▶ Private health insurance – contact your private health insurance company to enquire as to your cover.
- ▶ National Disability Insurance Scheme (NDIS) – 1800 800 110.

**Pricing:**

- ▶ NDIS clients (therapy and assessments): \$193.33 p/hour (30-120 minute appointments available).
- ▶ Private outreach therapy: 30 minutes \$90, 45 minutes \$140, \$160-\$193.33 (quote).
- ▶ Private assessments (includes report): basic (30 min direct) \$150, comprehensive (60 min direct) \$300, extended (90 min direct) \$400; progress report (\$75-\$193.33) – to quote.